
KRYSTAL KOLOURS™ Warranty

KRYSTAL KOLOURS™ products are made with a flat glass substrate that meets and exceeds ASTM specification C1036-01.

Lenoir Mirror Company warrants to its direct customers that our KRYSTAL KOLOURS™ products will be free of coating or glass defects due to improper manufacturing for a period of five (5) years from the date of manufacture.* Extended warranties are available based upon specific details of the installation.

Lenoir Mirror Company makes no other expressed or implied representation or warranty of any kind regarding its KRYSTAL KOLOURS™ products; whether as to merchantability, or fitness for any particular purpose or use. In particular, Lenoir Mirror Company assumes no responsibility for any KRYSTAL KOLOURS™ product: (a) installed with an unapproved adhesive, (b) damaged in handling or installation, (c) subjected to harmful foreign matter, (d) exposed to extreme or abnormal conditions architecturally or environmentally.

Lenoir Mirror Company's only responsibility and the Purchaser's exclusive remedy with respect to any KRYSTAL KOLOURS™ product which is defective under any warranty implied or expressed shall be: Replacement of the product without charge, f.o.b. the Purchaser's place of business, or at Lenoir Mirror Company's option, to refund the purchase price of the KRYSTAL KOLOURS™ product. Lenoir Mirror Company will bear no other expense, such as labor costs of any kind, or any special, incidental or consequential damages.

Lenoir Mirror Company reserves the right to field inspect and return to our Factory any KRYSTAL KOLOURS™ product alleged to be defective under this warranty. If Lenoir Mirror Company elects to supply replacement product(s), the warranty will apply on the balance of the original warranty term.

This warranty cannot be altered or modified by any employee, agent, representative or seller either in writing or verbally. Extension of the term of the warranty must be supplied in writing by an Officer of Lenoir Mirror Company.

* An extended warranty of ten (10) years is available subject to approval of the type of installation.